

## **Privacy Policy for the Juan Carlos German P.A. Family of Web Sites**

*Last Updated November 19th, 2009*

JUAN CARLOS GERMAN P.A. TAKES YOUR PRIVACY SERIOUSLY. Please read the following to learn more about our privacy policy ("Privacy Policy"). This Privacy Policy applies to the use of the Sites (as defined below), by all consumers and visitors in general. Consumers and other persons using the Sites are individually and collectively referred to as "you", and Juan Carlos German P.A. and its subsidiaries and affiliates are referred to as, "Juan Carlos German P.A.", "we", "us" and "our". We use the Sites to provide you with information, resources, tools, products and services specific to the real estate industry and related markets, and to provide you with information about us and our services.

The Juan Carlos German P.A. family of sites (the "Site(s)"), including, but not limited to, CarlosAndTeam.com, ReByCarlos.com and ReunionResortVillas.com are committed to implementing policies and procedures designed to protect your privacy and security, in addition to providing you with the best possible online experience. To that end, we want you to understand what kinds of information we gather about you, how this information is used and safeguarded, and how you can control its use.

In conjunction with this Privacy Policy, you should also review our Terms of Use for a complete understanding of the rules governing our Site.

### **What information is collected from me?**

**Information You Give Us:** Information collected from you will vary, depending on how you use the Sites and what information you may choose to provide to us (whether through email or otherwise). It's possible to browse most sections of the Sites without submitting any personally identifiable information. Personally identifiable information ("Personal Information") means individually identifiable information about you that we collect online, including but not limited to, your full name, a user name and password, email address, phone number or physical address. If you choose to take advantage of some of our products and/or services, or to access certain of our tools or Site functionality, you may be asked to provide Personal Information. Whenever we ask for Personal Information, we strive to provide a link to this Privacy Policy to help you understand how your Personal Information will be used before you decide whether to disclose it. You can choose not to provide us with Personal Information, but then you may not be able to fully take advantage of certain features of our Sites and we may not be able to provide you with certain requested information, products and/or services.

**Automatic Collection of Information:** Like many Web sites on the Internet, we automatically track certain information about you as you visit and use our Sites to help us to better understand how the Sites are used and how we can enhance your overall experience on each Site. This information may include your computer's Internet Protocol address, the URLs and Site pages you've visited, the number of times you visit each Site page, what downloads and/or search queries you have made, how long you spent on particular sections of each Site and on each Site generally, and your browser type. This automatically gathered data includes information provided through the use of "cookies" (which is described in more detail below).

**Information from Cookies:** Cookies are small files that we send to and store on your computer so that we can recognize it as a unique machine the next time you visit the Sites. You are always free to decline any cookies we use if your browser permits. In addition, we sometimes use "clear GIFs" in connection with cookies and other website functions. Clear GIFs perform administrative functions without detracting from your online experience. They may be used to perform statistical and administrative tasks including measuring site and page traffic, verifying advertising avenues and positioning images on the web. Clear GIFs do not collect Personal Information.

### **Information Sharing Disclosure - How is my information used or shared?**

The use of your information depends on the context in which it is collected. Therefore, pay special attention to the categories below that relate to the features of the Sites that you wish to utilize.

#### **Personal Information**

We may share the Personal Information we collect from you only with your consent or under the following circumstances:

**User-Requested Services and Information:** Certain products or services on our Sites may seek Personal Information from you, which may be used in the following ways:

\* For products and services provided by the Sites, the information you submit is used by us to provide the information, product or service you've requested. We may also share this information with others, but only to the extent necessary to fulfill your request or to facilitate your use of their services. In addition, we may use any registration information that you submit as set forth in the "Registration Information" section below.

\* We may use other companies and individuals to perform supporting functions for the various tools, functionality, products and services offered through our Sites on our behalf. These service providers will not be permitted to use the information collected from you for any other purpose other than performing the support functions for Juan Carlos German P.A..

**User-Initiated Communication:** From time to time, portions of the Sites may enable you to send email to us or to third parties. Your Internet Protocol (IP) address may be included in any email that you send, whether to us or to third parties. Whenever you choose to initiate these kinds of communication with us, or anyone else, you may be contacted in return.

**Protection of rights:** We will release Personal Information if we believe that such action is appropriate to: (1) comply with legal process, (2) enforce the Terms of Use Agreement for the applicable Site, or (3) identify, contact or bring legal action against persons or entities who are or we believe will cause injury to us or a third party, or (4) otherwise protect the rights, property or personal safety of Juan Carlos German P.A., its employees, Site users or others.

**Asset transfers:** We continue to develop our business and in doing so might choose to buy or sell other businesses or assets. Personal Information is generally one of the transferred assets acquired or transferred in such transactions.

**Registration Information:** The Personal Information you provide when you become a registered user or customer of one of the Sites is used primarily to help us customize your online experience, increase the convenience of accessing new tools, products and services, and, if applicable, provide the products and/or services you request. This Personal Information may also be shared among the Sites to make your use of the Sites more convenient by, for example, limiting the number of times you have to register with us. Your email address serves as a unique identifier in our record system, and together with your password is designed to prevent unauthorized access to any information you choose to store on the Sites. If you forget your password for any registered area of the Sites, we have an automated password recovery system, which can be accessed by clicking on the "Forgot Password?" link on the sign-in page.

\* Unless you specify that you'd prefer not to hear from us, we may use the email address you provide at the time of registration to contact you for promotional or other purposes. You may have these communications terminated at any time by opting out through your member profile on the applicable Site, or by clicking on any "unsubscribe" link contained in a promotional email. Please be aware that opting out on one of our Sites, opts you out from all of our other Sites and services. If you would like to request to opt out with respect to an individual site or service of the Sites please email [info@CarlosAndTeam.com](mailto:info@CarlosAndTeam.com) with your requests.

### **Non-personal Information**

**Automatically Gathered Information:** Information that is automatically gathered, including through the use of cookies, may be shared among the Sites, so that we may better understand how the Sites are used and to enhance your overall experience on the Sites. When such data is aggregated, all Personal Information is eliminated.

**Children's Privacy:** Our Sites are general audience Web sites. If you are under the age of 13 you should not register or provide information on our Sites. We do not collect Personal Information from any person we actually know is a child under the age of 13. If you have knowledge that a child under the age of 13 has submitted Personal Information to us, please email [info@CarlosAndTeam.com](mailto:info@CarlosAndTeam.com).

### **How can I access and change my information?**

To view, edit or delete the Personal Information you submitted on the Sites during registration, the request of information or service, or elsewhere as described above:

\* Consumers: Follow the links found in the site asking you to "Login" or "Sign In" area of the Site(s) where you registered or submitted Personal Information. If you would like us to no longer use, your Personal Information we may gather from you to market information to you, please send a request to [Info@CarlosAndTeam.com](mailto:Info@CarlosAndTeam.com) or click an unsubscribe link in any of our emails.

How is my information protected?

Whenever Personal Information about you is stored on our computers, that information is password-protected from unauthorized access or use. In addition, this information is kept on servers that are located behind a firewall. Since your Contact Details and certain other Personal Information is especially sensitive, we take special care to keep it secure.

Of course, we appreciate your help in safeguarding the integrity of your own and others' privacy. We hope you'll use common sense whenever you disclose Personal Information over the Internet. Just as importantly, we encourage you to let us know immediately if you suspect that the information you share with us is being used in any way contrary to this Privacy Policy. Finally, unfortunately no data transmission over the Internet or the storage of information on servers can be guaranteed to be 100% secure and while we strive to protect your personal information, as described herein, we cannot guarantee or warrant its complete security. To contact us, please send an email to: [Info@CarlosAndTeam.com](mailto:Info@CarlosAndTeam.com) or.

### **Scope of This Privacy Policy: Outside Links**

Be aware that our Sites link to other Web sites that may collect personally identifiable information about you. This Privacy Policy only applies to the Sites, and we are not responsible for the privacy practices or the content for any linked Web sites. You should refer to the privacy policies and statements of other Web sites or contact the respective Webmasters of those Web sites to obtain information regarding their information collection, use and disclosure policies.

### **Effective Date and Modifications**

This Privacy Policy is effective as of the date first written above and may be updated and modified from time to time by us in our sole discretion. If we choose to update or modify this Privacy Policy, such updated or modified policy shall become effective five (5) business days after its posting on the applicable Site(s). Accordingly, we encourage you to periodically review this Privacy Policy and the Sites in order to keep apprised of our current privacy practices. If you do not agree to any provision of this Privacy Policy, or any update or modification thereto, please do not use the Sites.

### **Contacting Us**

If you have concerns about this Privacy Policy or our privacy practices in general, contact us at:

Juan Carlos German, P.A.  
7862 W. Irlo Bronson Hwy PMB 192  
Kissimmee FL, 34747  
Tel: 407 744 7190  
Fax: (407)637-8211  
Email: [Info@CarlosAndTeam.com](mailto:Info@CarlosAndTeam.com)